

**Communications**

P.O. Box, CH-8022 Zurich  
Telephone +41 58 631 00 00  
[communications@snb.ch](mailto:communications@snb.ch)

Berne, 15 May 2023

---

## **Payment Methods Survey of Companies in Switzerland 2023**

### **Swiss National Bank to conduct second survey**

Under the National Bank Act, the Swiss National Bank is tasked with ensuring the supply and distribution of cash in Switzerland. Additionally, it is entrusted with facilitating and securing the operation of cashless payment systems. By performing this mandate, the SNB creates the necessary conditions for the public to be able to choose their preferred method of payment for each transaction. In-depth knowledge of how payment methods are used helps the SNB to fulfil these tasks.

To this end, in 2023 the SNB will again be conducting an online survey of companies operating in Switzerland, as it did in 2021. Between the middle of May and the end of June 2023, around 2,000 companies across all language regions, industries and sizes will be surveyed. The aim of the survey is to obtain representative information on companies' acceptance and use of payment methods, as well as their cash holdings and cash logistics. By repeating the survey it should also be possible to identify any changes over time.

The survey will be conducted in collaboration with the market research institution Intervista AG. The SNB will provide information on the results after they have been evaluated.

Full details regarding the survey are available on the [SNB website](#).