

Zurich/Berne, 24 November 2021

Cash division

Instruction sheet on exchanging recalled banknotes

The Swiss National Bank recalled its eighth-series banknotes as of 30 April 2021.

While the banknotes from the eighth series have lost their status as legal tender, following the amendment to art. 9, para. 3 of the Federal Act on Currency and Payment Instruments (CPIA) which came into force on 1 January 2020, they can be exchanged at the SNB for an unlimited period at their full nominal value.

Banknotes from the eighth series still held by the general public or economic agents, as well as banknotes accepted by the latter, can thus be exchanged at any time and for an unlimited period at the SNB cashier's offices in Berne and Zurich or at an SNB agency at their full nominal value. It is important to note that some agencies apply exchange limits.

Many places also accept banknotes from the eighth series for payments into one's own bank or post office account. Financial institutions must exercise the duty of due diligence in connection with combating money laundering and terrorism financing.

The eighth series consists of the following banknotes:



The sixth-series banknotes were recalled as of 1 May 2000 and are also no longer legal tender. They can likewise be exchanged at the SNB for an unlimited period at full nominal value.

The sixth series consists of the following banknotes:



Banknotes from earlier series (the first to third series inclusive, and the fifth series) have already been recalled and can no longer be exchanged at the SNB. The seventh banknote series was a reserve series which was never issued.

Exchange at one of our counters

Banknotes which have been recalled but are still exchangeable can be exchanged in Switzerland at the SNB in Berne or Zurich or at an SNB agency.

Cashier's offices:

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| <p>BERNE Swiss National Bank Bundesplatz 1 CH-3003 Berne +41 58 631 03 33 <u>Opening hours:</u> Monday to Friday, 8.00 am to 3.30 pm</p> | <p>ZURICH Swiss National Bank Börsenstrasse 15 CH-8022 Zurich +41 58 631 33 33 <u>Opening hours:</u> Monday to Friday, 8.00 am to 3.30 pm</p> |
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Agencies:

Several cantonal banks operate agencies on the SNB's behalf. Please contact the agency in question directly for information on their opening hours:

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| <p>APPENZELL Appenzeller Kantonalbank Bankgasse 2 CH-9050 Appenzell +41 71 788 88 88</p> | <p>CHUR Graubündner Kantonalbank Postplatz CH-7001 Chur +41 81 256 91 11</p> | <p>FRIBOURG Banque Cantonale de Fribourg bd de Pérolles 1 CH-1700 Fribourg +41 848 223 223</p> |
| <p>GENEVA Banque Cantonale de Genève Quai de l'Ile 17 CH-1211 Geneva +41 58 211 21 00</p> | <p>GLARUS Glarner Kantonalbank Hauptstrasse 21 CH-8750 Glarus +41 844 773 773</p> | <p>LIESTAL Basellandschaftliche Kantonalbank Rheinstrasse 7 CH-4410 Liestal +41 61 925 94 94</p> |
| <p>LUCERNE Luzerner Kantonalbank Pilatusstrasse 12 CH-6002 Lucerne +41 844 822 811</p> | <p>SARNEN Obwaldner Kantonalbank Im Feld 2 CH-6060 Sarnen +41 41 666 22 11</p> | <p>SCHAFFHAUSEN Schaffhauser Kantonalbank Vorstadt 53 CH-8200 Schaffhausen +41 52 635 22 22</p> |

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| SCHWYZ Schwyzer Kantonalbank Bahnhofstrasse 3 CH-6430 Schwyz +41 58 800 20 20 | SION Banque Cantonale du Valais rue des Cèdres 8 CH-1950 Sion +41 848 765 765 | STANS Nidwaldner Kantonalbank Stansstadterstrasse 54 CH-6370 Stans +41 41 619 22 22 |
| ZUG Zuger Kantonalbank Bahnhofstrasse 1 CH-6300 Zug +41 41 709 11 11 | | |

Important notice

In its efforts to safeguard the standing of the Swiss financial centre and to fulfil its duty of due diligence, the SNB may make the exchange of banknotes dependent on further clarifications. These may include, for instance, identification of the contractual partner as well as establishment of the beneficial owner's identity, and additional clarifications.

If you have any specific questions, please contact the SNB Cashier's Office in Berne directly (+41 58 631 07 57 or bargeld@snb.ch).

On entering into force, the present version of this instruction sheet replaces all previous versions.