SCHWEIZERISCHE NATIONALBANK
BANQUE NATIONALE SUISSE
BANCA NAZIONALE SVIZZERA
BANCA NAZIUNALA SVIZRA
SWISS NATIONAL BANK

Status as of 1 February 2024

Instruction sheet on exchanging recalled banknotes

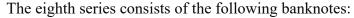
The Swiss National Bank recalled its eighth-series banknotes as of 30 April 2021.

While the banknotes from the eighth series have lost their status as legal tender, following the amendment to art. 9, para. 3 of the Federal Act on Currency and Payment Instruments (CPIA) which came into force on 1 January 2020, they can be exchanged at the SNB for an unlimited period at their full nominal value.

Banknotes from the eighth series still held by the general public or other economic agents, as well as banknotes accepted by the latter, can thus be exchanged at any time and for an unlimited period at the SNB cashier's offices in Berne and Zurich at their full nominal value. In addition, several cantonal banks operate agencies on the SNB's behalf (cf. list below). Banknotes can be exchanged at these agencies as well. It is important to note that some agencies apply exchange limits.

Many places also accept banknotes from the eighth series for payments into one's own bank or post office account. Financial institutions must exercise the duty of due diligence in connection with combating money laundering and terrorism financing.

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The sixth-series banknotes were recalled as of 1 May 2000 and are also no longer legal tender. They can likewise be exchanged at the SNB for an unlimited period at full nominal value.

The sixth series consists of the following banknotes:



Banknotes from earlier series (the first to third series inclusive, and the fifth series) have already been recalled and can no longer be exchanged at the SNB. The seventh banknote series was a reserve series which was never issued.

Exchange at one of our counters

Banknotes which have been recalled but are still exchangeable can be exchanged in Switzerland at the SNB in Berne or Zurich or at an SNB agency.

Cashier's offices:

BERNE	ZURICH	
Swiss National Bank	Swiss National Bank	
Bundesplatz 1	Börsenstrasse 15	
CH-3003 Berne	CH-8022 Zurich	
Opening hours:	Opening hours:	
Monday to Friday, 8.00 am to 3.30 pm	Monday to Friday, 8.00 am to 3.30 pm	

Agencies:

Several cantonal banks operate agencies on the SNB's behalf. Please contact the agency in question directly for information on their opening hours:

APPENZELL	CHUR	FRIBOURG
Appenzeller Kantonalbank	Graubündner Kantonalbank	Banque Cantonale de Fribourg
Bankgasse 2	Postplatz	bd de Pérolles 1
CH-9050 Appenzell	CH-7001 Chur	CH-1700 Fribourg
+41 71 788 88 88	+41 81 256 96 01	+41 848 223 223
GENEVA	GLARUS	LIESTAL
Banque Cantonale de Genève	Glarner Kantonalbank	Basellandschaftliche
Quai de l'Île 17	Hauptstrasse 21	Kantonalbank
CH-1204 Geneva	CH-8750 Glarus	Rheinstrasse 7
+41 58 211 21 00	+41 844 773 773	CH-4410 Liestal
		+41 61 925 94 94
LUCERNE	SARNEN	SCHAFFHAUSEN
Luzerner Kantonalbank	Obwaldner Kantonalbank	Schaffhauser Kantonalbank
Pilatusstrasse 12	Im Feld 2	Vorstadt 53
CH-6002 Lucerne	CH-6060 Sarnen	CH-8200 Schaffhausen
+41 844 822 811	+41 41 666 22 11	+41 52 635 22 22
SCHWYZ	SION	STANS
Schwyzer Kantonalbank	Banque Cantonale du Valais	Nidwaldner Kantonalbank
Bahnhofstrasse 3	rue des Cèdres 8	Stansstaderstrasse 54
CH-6430 Schwyz	CH-1950 Sion	CH-6370 Stans
+41 58 800 20 20	+41 848 765 765	+41 41 619 22 22
ZUG		
Zuger Kantonalbank		
Bahnhofstrasse 1		
CH-6300 Zug		
+41 41 709 11 11		

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Important notice

In its efforts to safeguard the standing of the Swiss financial centre and to fulfil its duty of due diligence, the SNB may make the exchange of banknotes dependent on further clarifications. These may include, for instance, identification of the contractual partner as well as establishment of the beneficial owner's identity, and additional clarifications.

If you have any specific questions, please contact the SNB Cashier's Office in Berne directly (+41 58 631 07 57 or bargeld@snb.ch).

On entering into force, the present version of this instruction sheet replaces all previous versions.