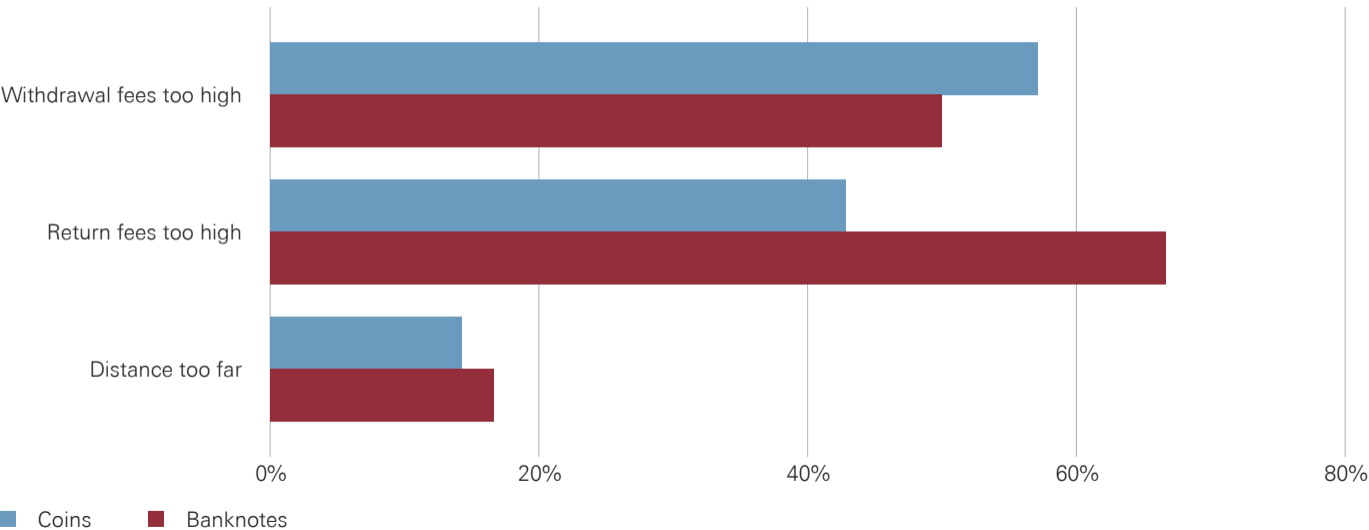


REASONS FOR DISSATISFACTION WITH SUPPLY AND RETURN POINTS

Shares in percent (multiple answers possible)



Question: Is your company satisfied with the supply and return options (e.g. ATMs, bank or post office counters, cash-in-transit operators) for banknotes and coins?

Basis in 2025: Subset of selected companies; based on previous answers (see data basis)