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## Instruction sheet on exchanging recalled banknotes

The Swiss National Bank recalled its eighth-series banknotes as of 30 April 2021.

While the banknotes from the eighth series have lost their status as legal tender, following the amendment to art. 9, para. 3 of the Federal Act on Currency and Payment Instruments (CPIA) which came into force on 1 January 2020, they can be exchanged at the SNB for an unlimited period at their full nominal value.

Banknotes from the eighth series still held by the general public or other economic agents, as well as banknotes accepted by the latter, can thus be exchanged at any time and for an unlimited period at the SNB cashier's offices in Berne and Zurich at their full nominal value. In addition, several cantonal banks operate agencies on the SNB's behalf (cf. list below). Banknotes can be exchanged at these agencies as well. It is important to note that some agencies apply exchange limits.

Many places also accept banknotes from the eighth series for payments into one's own bank or post office account. Financial institutions must exercise the duty of due diligence in connection with combating money laundering and terrorism financing.

The eighth series consists of the following banknotes:



The sixth-series banknotes were recalled as of 1 May 2000 and are also no longer legal tender. They can likewise be exchanged at the SNB for an unlimited period at full nominal value.

The sixth series consists of the following banknotes:



Banknotes from earlier series (the first to third series inclusive, and the fifth series) have already been recalled and can no longer be exchanged at the SNB. The seventh banknote series was a reserve series which was never issued.

## Exchange at one of our counters

Banknotes which have been recalled but are still exchangeable can be exchanged in Switzerland at the SNB in Berne or Zurich or at an SNB agency.

### Cashier's offices:

<p><b>BERNE</b>          Swiss National Bank          Bundesplatz 1          CH-3003 Berne</p> <p><u>Opening hours:</u>          Monday to Friday, 8.00 am to 3.30 pm</p>	<p><b>ZURICH</b>          Swiss National Bank          Börsenstrasse 15          CH-8022 Zurich</p> <p><u>Opening hours:</u>          Monday to Friday, 8.00 am to 3.30 pm</p>
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### Agencies:

Several cantonal banks operate agencies on the SNB's behalf. Please contact the agency in question directly for information on their opening hours:

<p><b>APPENZELL</b>          Appenzeller Kantonalbank          Bankgasse 2          CH-9050 Appenzell          +41 71 788 88 88</p>	<p><b>CHUR</b>          Graubündner Kantonalbank          Postplatz          CH-7001 Chur          +41 81 256 96 01</p>	<p><b>FRIBOURG</b>          Banque Cantonale de Fribourg          bd de Pérolles 1          CH-1700 Fribourg          +41 848 223 223</p>
<p><b>GENEVA</b>          Banque Cantonale de Genève          Quai de l'Île 17          CH-1204 Geneva          +41 58 211 21 00</p>	<p><b>GLARUS</b>          Glarner Kantonalbank          Hauptstrasse 21          CH-8750 Glarus          +41 844 773 773</p>	<p><b>LIESTAL</b>          Basellandschaftliche          Kantonalbank          Rheinstrasse 7          CH-4410 Liestal          +41 61 925 94 94</p>
<p><b>LUCERNE</b>          Luzerner Kantonalbank          Pilatusstrasse 12          CH-6002 Lucerne          +41 844 822 811</p>	<p><b>SARNEN</b>          Obwaldner Kantonalbank          Im Feld 2          CH-6060 Sarnen          +41 41 666 22 11</p>	<p><b>SCHAFFHAUSEN</b>          Schaffhauser Kantonalbank          Vorstadt 53          CH-8200 Schaffhausen          +41 52 635 22 22</p>
<p><b>SCHWYZ</b>          Schwyzer Kantonalbank          Bahnhofstrasse 3          CH-6430 Schwyz          +41 58 800 20 20</p>	<p><b>SION</b>          Banque Cantonale du Valais          rue des Cèdres 8          CH-1950 Sion          +41 848 765 765</p>	<p><b>STANS</b>          Nidwaldner Kantonalbank          Stansstadterstrasse 54          CH-6370 Stans          +41 41 619 22 22</p>
<p><b>ZUG</b>          Zuger Kantonalbank          Bahnhofstrasse 1          CH-6300 Zug          +41 41 709 11 11</p>		

### **Important notice**

In its efforts to safeguard the standing of the Swiss financial centre and to fulfil its duty of due diligence, the SNB may make the exchange of banknotes dependent on further clarifications. These may include, for instance, identification of the contractual partner as well as establishment of the beneficial owner's identity, and additional clarifications.

If you have any specific questions, please contact the SNB Cashier's Office in Berne directly (+41 58 631 07 57 or [bargeld@snb.ch](mailto:bargeld@snb.ch)).

On entering into force, the present version of this instruction sheet replaces all previous versions.