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## Instruction sheet on exchanging recalled banknotes

The Swiss National Bank recalled its eighth-series banknotes as of 30 April 2021.

While the banknotes from the eighth series have lost their status as legal tender, following the amendment to art. 9, para. 3 of the Federal Act on Currency and Payment Instruments (CPIA) which came into force on 1 January 2020, they can be exchanged at the SNB for an unlimited period at their full nominal value.

Banknotes from the eighth series still held by the general public or other economic agents, as well as banknotes accepted by the latter, can thus be exchanged at any time and for an unlimited period at the SNB cashier's offices in Berne and Zurich at their full nominal value. In addition, several cantonal banks operate agencies on the SNB's behalf (cf. list below). Banknotes can be exchanged at these agencies as well. It is important to note that some agencies apply exchange limits.

Many places also accept banknotes from the eighth series for payments into one's own bank or post office account. Financial institutions must exercise the duty of due diligence in connection with combating money laundering and terrorism financing.

The eighth series consists of the following banknotes:



The sixth-series banknotes were recalled as of 1 May 2000 and are also no longer legal tender. They can likewise be exchanged at the SNB for an unlimited period at full nominal value.

The sixth series consists of the following banknotes:



Banknotes from earlier series (the first to third series inclusive, and the fifth series) have already been recalled and can no longer be exchanged at the SNB. The seventh banknote series was a reserve series which was never issued.

## Exchange at one of our counters

Banknotes which have been recalled but are still exchangeable can be exchanged in Switzerland at the SNB in Berne or Zurich or at an SNB agency.

As countervalue you will receive new Swiss banknotes from the current banknote series at the cash counter.

### Cashier's offices:

<b>BERNE</b> Swiss National Bank Bundesplatz 1 CH-3003 Berne  <u>Opening hours:</u> Monday to Friday, 8.00 am to 3.30 pm	<b>ZURICH</b> Swiss National Bank Börsenstrasse 15 CH-8022 Zurich  <u>Opening hours:</u> Monday to Friday, 8.00 am to 3.30 pm
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### Agencies:

Several cantonal banks operate [agencies](#) on the SNB's behalf. Please contact the agency in question directly for information on their opening hours.

## Exchange by post

If you post the banknotes to us, please send them to the following address:

Swiss National Bank  
Cashier's Office, West  
Bundesplatz 1  
CH-3003 Berne

### Please note:

The SNB accepts no liability whatsoever for the shipment.  
The countervalue of the damaged banknotes will be transferred to your bank or postal account. To perform the transfer, we require the following additional details:

- **Switzerland:**  
Address (full last name, first name, full address);  
IBAN of the account in your name;  
Name and full address of the bank where the account is held.
- **Europe:**  
Address (full last name, first name, full address including country);  
IBAN of the account in your name;  
SWIFT BIC, name and full address of the bank where the account is held.

– **Other countries:**

Address (full last name, first name, full address including country);

Account number (if possible IBAN) of the account in your name;

SWIFT BIC, name and full address of the bank where the account is held.

IBAN = International Bank Account Number

BIC = Bank Identifier Code (SWIFT)

If you have questions concerning the required details, please contact the bank holding your account.

Bank transfers are only made in Swiss francs. Please note that charges and fees from correspondent banks or your local bank may accrue.

**Important notice**

In its efforts to safeguard the standing of the Swiss financial centre and to fulfil its duty of due diligence, the SNB may make the exchange of banknotes dependent on further clarifications.

These may include, for instance, identification of the contractual partner as well as establishment of the beneficial owner's identity, and additional clarifications.

If you have any specific questions, please contact the SNB Cashier's Office in Berne directly (+41 58 631 07 57 or [bargeld@snb.ch](mailto:bargeld@snb.ch)).

On entering into force, the present version of this instruction sheet replaces all previous versions.